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CAKE HANDLING INSTRUCTIONS

WE REVIEW THE CAKE AS WELL AS TAKE PICTURES OF THE COMPLETED CAKE TO BE SURE EVERYTHING IS PERFECT. PLEASE INSPECT THE CAKE BEFORE IT LEAVES THE STORE. REMEMBER SOME CUSTOM CAKES ARE LARGER THAN USUAL SO THEY MAY NOT FIT CORRECTLY IN ALL VEHICLES. ALWAYS HAVE AN EMPLOYEE HELP INSPECT AND CARRY THE CAKE TO THE CAR FOR YOU.

FOR CUSTOM AND/OR TIERED CAKES

1. ALWAYS USE TWO HANDS WHEN LIFTING THE CAKE.
2. ALWAYS LIFT THE CAKE FROM THE BOTTOM OF THE BOX.
3. ALWAYS KEEP THE CAKE LEVEL WHEN TRAVELING OR TRANSPORTING THE CAKE.
4. IF YOU ARE PLACING YOUR CAKE IN THE BACK SEAT MAKE SURE THE CAKE BOX IS LEVEL. YOU CAN PLACE YOUR CAKE IN THE TRUNK BUT SOME CAKES WILL NOT FIT IN ALL TRUNKS. THE BACK OF AN SUV FOR LARGER CAKES WOULD BE PERFECT. THE CAKES SHOULD BE SURROUNDED BY MATERIAL THAT WILL NOT ALLOW THE CAKE TO SLIDE AROUND OR TILT.
5. IF YOU ARE PLACING YOUR CAKE IN A CAR WE SUGGEST THE FLOOR OR ANYWHERE FLAT. BACK SLANTED SEATS WILL DAMAGE THE CAKE EVEN IF THE CAKE IS IN A CUSTOM BOX. WE SUGGEST HAVING SOMEONE TRAVEL WITH YOU TO HOLD THE CAKE WHILE TRANSPORTING.

REFRIGERATION OR FREEZING

1. KEEP ALL CAKES REFRIGERATED UNTIL THE EVENT IF POSSIBLE UNLESS INSTRUCTED OTHERWISE BY THE STAFF.
2. IF THE CAKE NEEDS TO BE FROZEN PLEASE KEEP THE CAKE FROZEN UNTIL THE EVENT.
3. IF THE CAKE WILL NOT FIT IN A REGULAR HOME REFRIGERATOR OR FREEZER RED ROSE WILL STORE THE CAKE FOR YOU DURING REGULAR BUSINESS HOURS.

*Red Rose is not responsible for the cake once it leaves any of our locations.
If we are delivering the cake we will remain responsible for the cake until the cake is delivered.*